



Special Statement on Coronavirus (COVID-19)

At Zoom Express Laundry the health & safety of our customers & staff are priority #1. We are closely monitoring the coronavirus situation and following the guidance from the Centers of Disease Control (CDC) as well as Federal, State & Local government officials. Their recommendations have prompted us to change some of our business practices (outlined below) to limit the spread of any pathogens that may enter our facility. As of 03/19/20 we are open for business and intend to remain open as Laundromats are typically considered essential community services.

The additional steps we are taking include, but are not limited to:

- Asking employees to stay home if they feel even the slightest bit sick
 - Customers who are ill are asked to utilize our Free Pickup & Delivery service
- Promoting Wash Dry Fold service through discounted prices of \$1 / Pound.
 - This reduces the number of people in the laundromat & surfaces touched
- Providing gloves, disinfecting wipes & single use plastic laundry bags to customers
 - Bathrooms are checked hourly to make sure soap & paper towels are available
- Moving complementary laundry supplies behind counter to avoid contamination
 - Just ask attendant for supplies you need to do laundry & they will provide it
- Supporting social distancing through use of the Huebsch App to control machines
 - App supports non-cash payments which limit the transmission of diseases
 - App sends text when cycles are done, so customers don't have to stay during cycles
- Promoting longer & hotter washes that are more likely to kill viruses with flat rate prices
 - Flat prices allow customers to use extended & hot cycles at no added cost
- Cleaning all machines & surfaces with disinfectants after each use.
 - An empty washer with the top lid up indicates all surfaces have been disinfected
 - An empty dryer with the door closed indicates all surfaces have been disinfected
- We also removed items that can't be disinfected like books, magazines, snacks, etc.

Regular laundering of clothing and linens has never been more important than today. Thank you for being a loyal customer of Zoom Express Laundry. We hope you and your loved ones are safe & in good health. To contact us with questions or requests for service please

- Call 517-708-8758
- Email eastlansing@zoomexpresslaundromats.com
- Visit <https://zoomexpresslaundry.com/locations/east-lansing-mi/>