



Special Statement on Coronavirus (COVID-19)

At Zoom Express Laundry the health & safety of our customers & staff are priority #1. We are closely monitoring the coronavirus situation and following the guidance from the Centers of Disease Control (CDC) as well as Federal, State & Local government officials. Their recommendations have prompted us to change some of our business practices (outlined below) to limit the spread of any pathogens that may enter our facility. As of 03/23/20 we are open for business and intend to remain open as Laundromats are typically considered essential community services.

The additional steps we are taking include, but are not limited to:

- Asking employees to stay home if they feel even the slightest bit sick
 - Customers who are ill are asked to utilize our Free Pickup & Delivery service
- Supporting social distancing by limiting the number of people in our facilities to 10
 - Helping people maintain 6' of separation by moving seats & folding tables 6' apart
- Promoting Wash Dry Fold service through discounted prices.
 - This reduces the number of people in the laundromat & number of surfaces touched
- Providing gloves, disinfecting wipes & single use plastic laundry bags to self-serve customers
 - Bathrooms are checked hourly to make sure soap & paper towels are available
- Cleaning all machines & surfaces with disinfectants after each use.
 - We are now a fully attended laundromat that is open from 8am to 8pm
- Adding staff so one person is always focused on cleaning our facility & equipment
 - When the lid on the top of a washer is up that means all surfaces have been disinfected
 - When a dryer is empty and the door is closed all surfaces have been disinfected

Regular laundering of clothing and linens has never been more important than it is right now. Thank you for being a loyal customer of Zoom Express Laundry. We hope you and your loved ones are safe & in good health. To contact us with questions or requests for service please

- Call 269-455-5042
- Email douglas@zoomexpresslaundromats.com
- Visit <https://zoomexpresslaundry.com/locations/douglas-mi/>